# Illinois Department on Aging

#### **Organizational Overview**

Last updated 10/17/2014

## Executive Office John K. Holton, Ph.D., Director

Barb Halstead, Secretary

Mary Killough, Deputy Director

Deb Shipley, Chief of Staff - Operations

Sonia Desai Bhagwakar, General Counsel

Chief Internal Auditor, Vacant

Roseanne McNamara, Human Resources Administrator

Chris Boyster, Legislative Liaison

Carole Schwartz, Senior Policy Advisor

Kimberly Parker, Public Information Officer

Div. of Information Technology

Scott Norton Manager/CIO Div. of Finance and Administration

Dennis Miner Manager/CFO Div. of Community Relations and Outreach

> Lisa Zuurbier Manager

Div. of Home and Community Services

Joseph Mason Manager Div. of Planning, Research and Development

Sandra Alexander Manager Div. of Benefits, Eligibility Assistance & Monitoring

Jennifer Reif Manager

## Bureau of Information Technology

- Data Processing
- Database
- Administration
- Hardware/Software
   Support
- Application
   Development

#### Budget and Costing Operations

## Bureau of Business Services:

- Accounting
- Financial Reporting and Recovery
- Payroll and Administrative
   Support
- Mail Operations

Office of Service Development and Procurement

#### Senior HelpLine SHIP (Senior Health Insurance Program)

Special Events and Fairs

#### Marketing:

- Forms Management
- Marketing and Publications
- Print Services

### Bureau of Community Operations:

- Community Care Field Services
- Older Americans Act Services
- Senior Employment
- Caregiver Support
- Intergenerational Programs

#### Office of Adult Protective Services

Office of the LTC State Ombudsman

Office of Training and Development

- New Programs and Policy Development
- Strategic Planning Program Evaluation
- Medicaid Waiver Management
- Demonstration Projects
- Grant Writing
- Forecast and Analysis

## Programs Verification Determination

- Benefit Access Application
- Technical Assistance Advisement
- Program
   Monitoring and
   Fraud Prevention